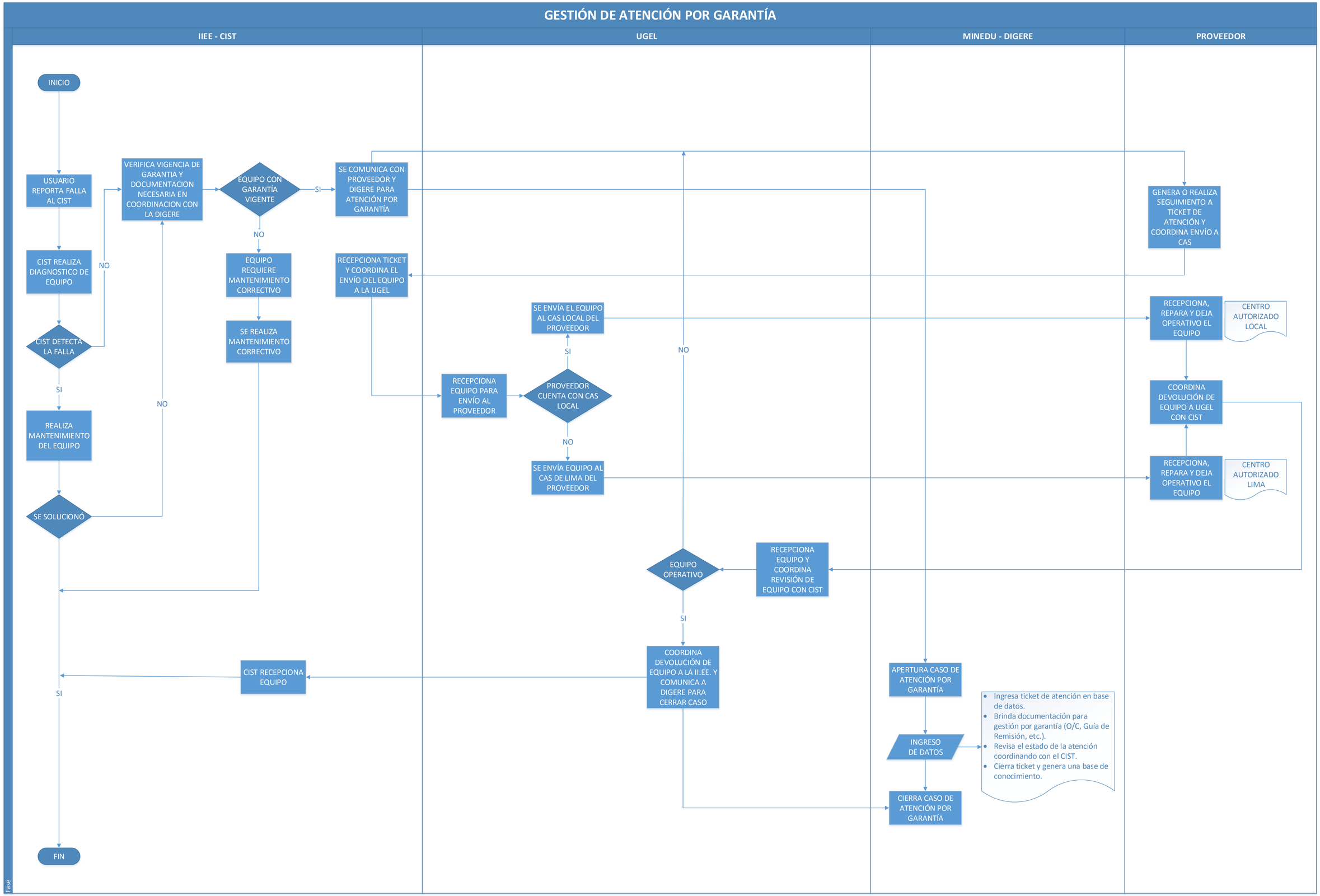GESTIÓN DE ATENCIÓN POR GARANTÍA